

# STOVAX

*Fire Your Imagination*



Troubleshooting Guide

WOOD AND MULTI-FUEL FIRES & STOVES

This Troubleshooting guide is supplementary to, and must be used in conjunction with, the Instructions for Use, Installation & Servicing supplied with the appliance.

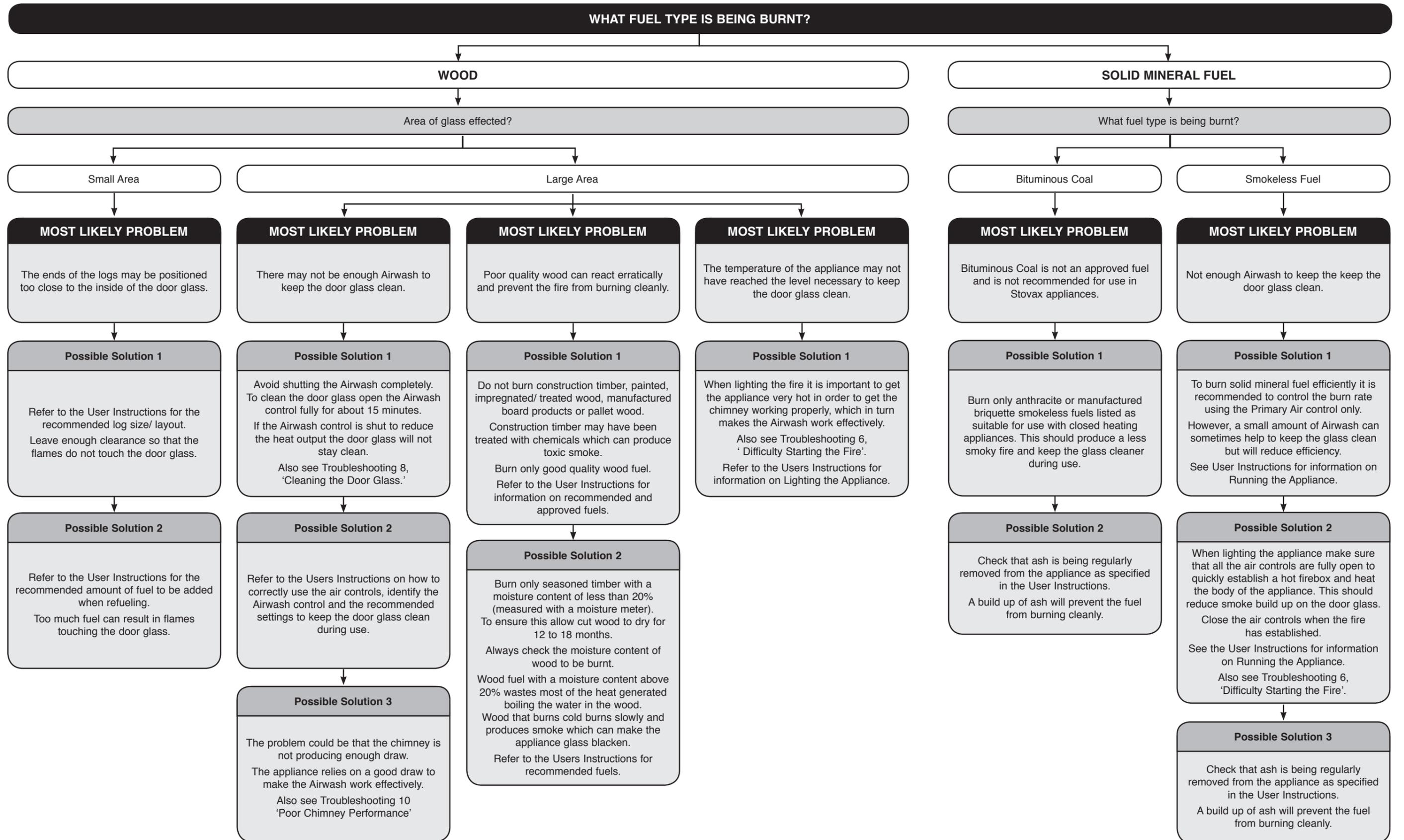
The booklet provides a range of solutions to some of the problems that are experienced with Wood & Multi-fuel appliances. However, as each appliance and installation is different, it is not possible to provide solutions to every problem and a suitably competent person may be required to inspect the issue in person.

If the problem persists, please contact:

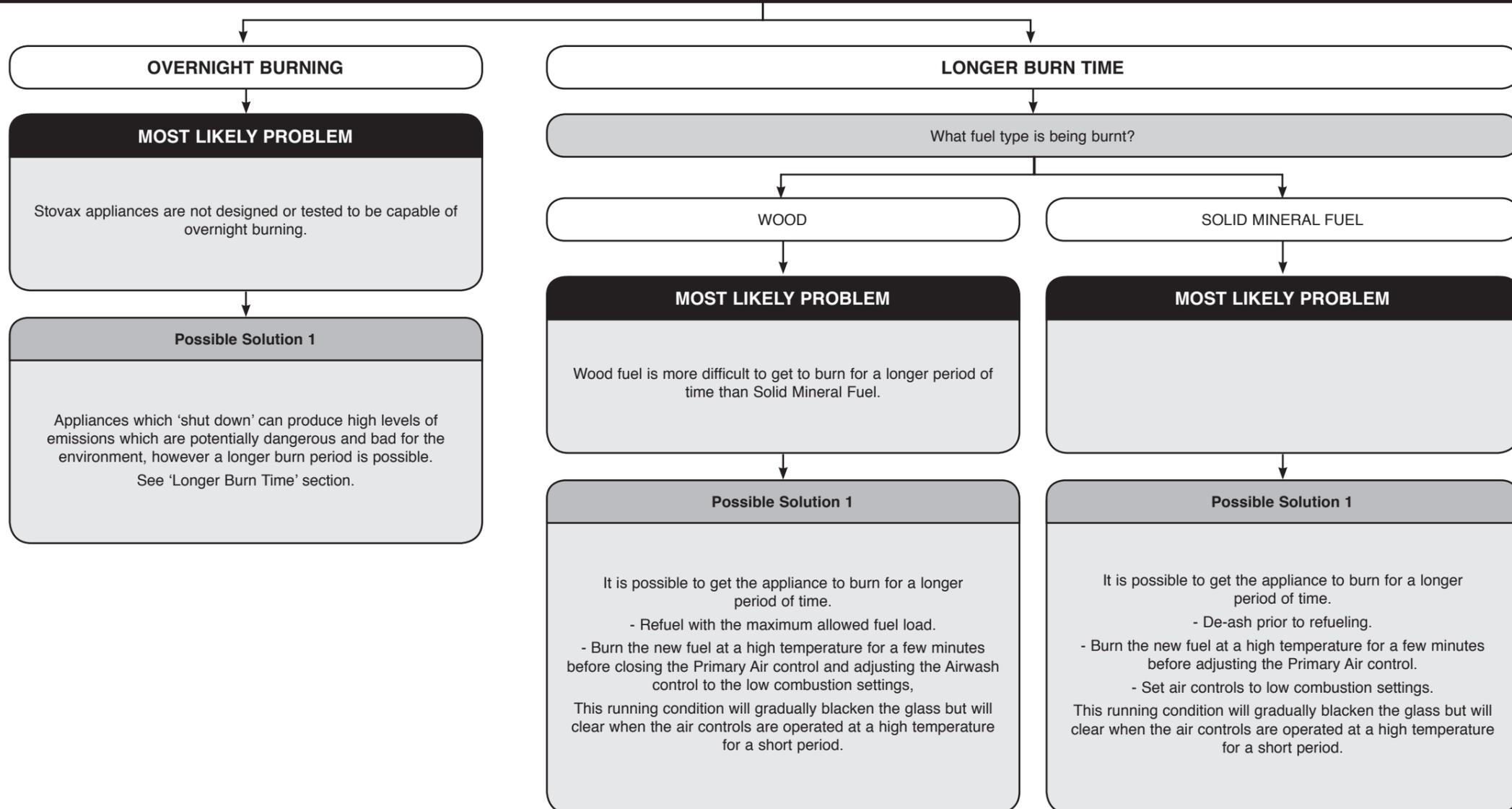
Stovax Technical Customer Services  
Tel: (01392) 261950  
Fax: (01392) 261951  
Email: [technicalservices@gazco.com](mailto:technicalservices@gazco.com)

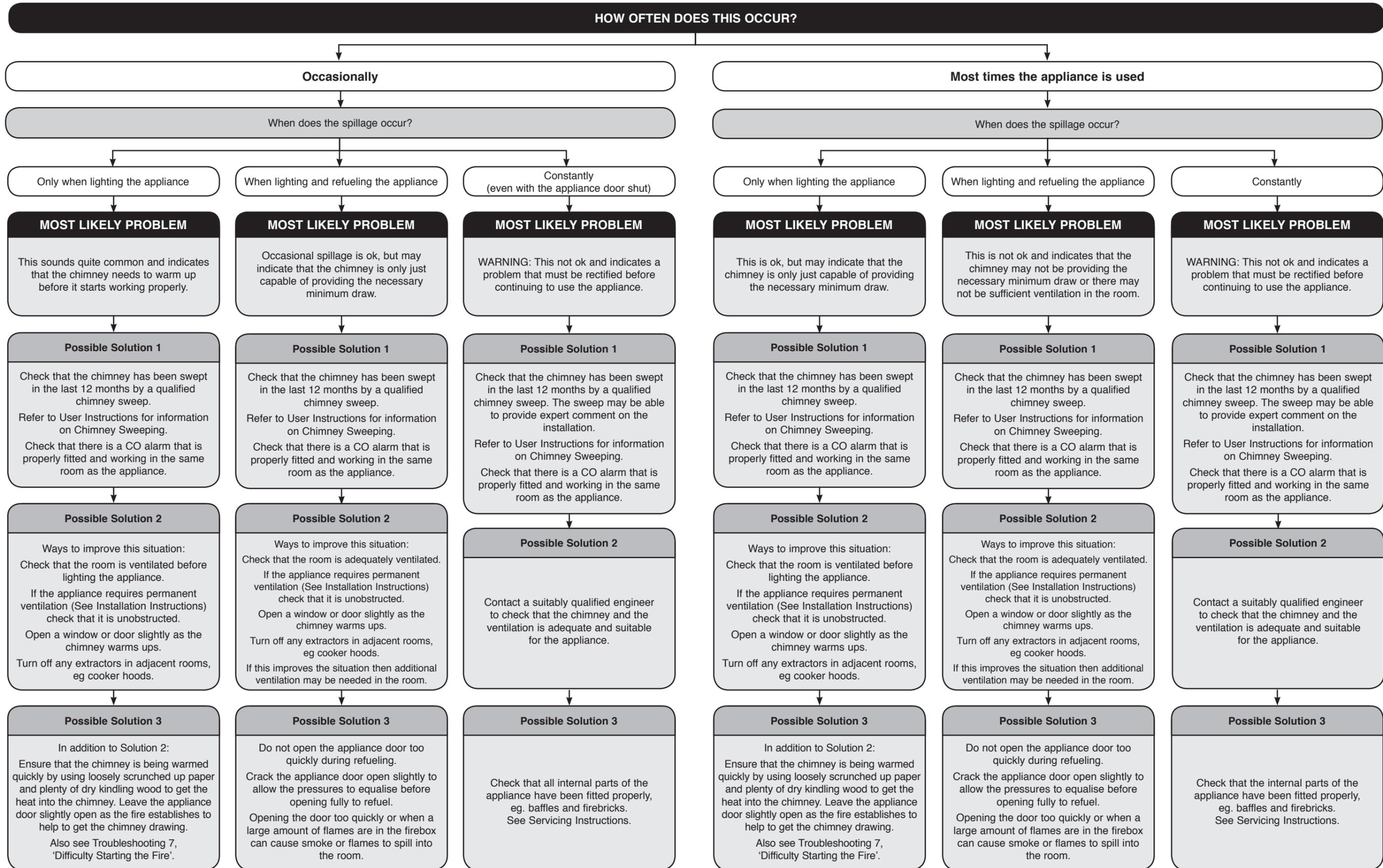
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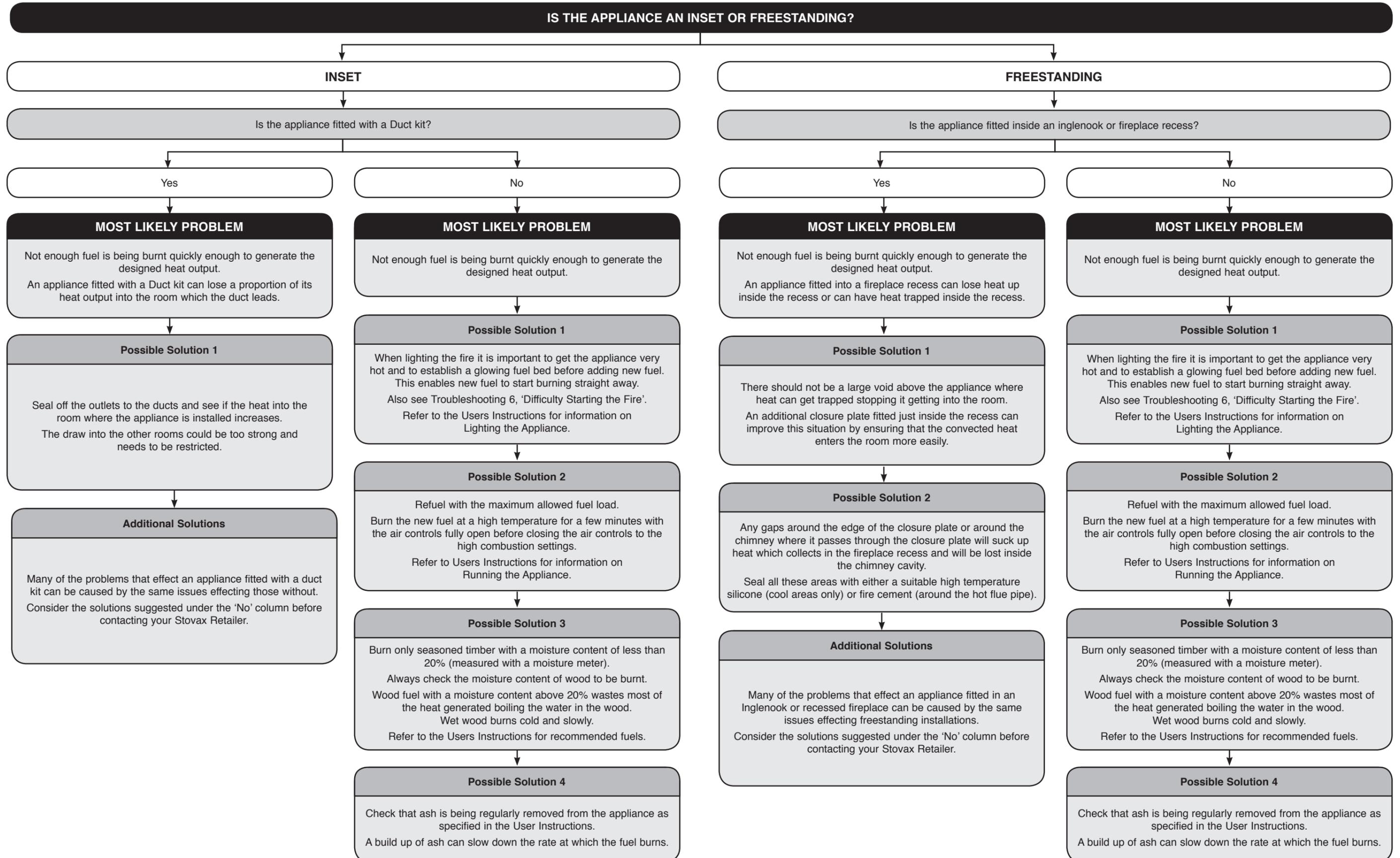
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3: Smoke Spilling into the Room.....	Troubleshooting 3, page 5
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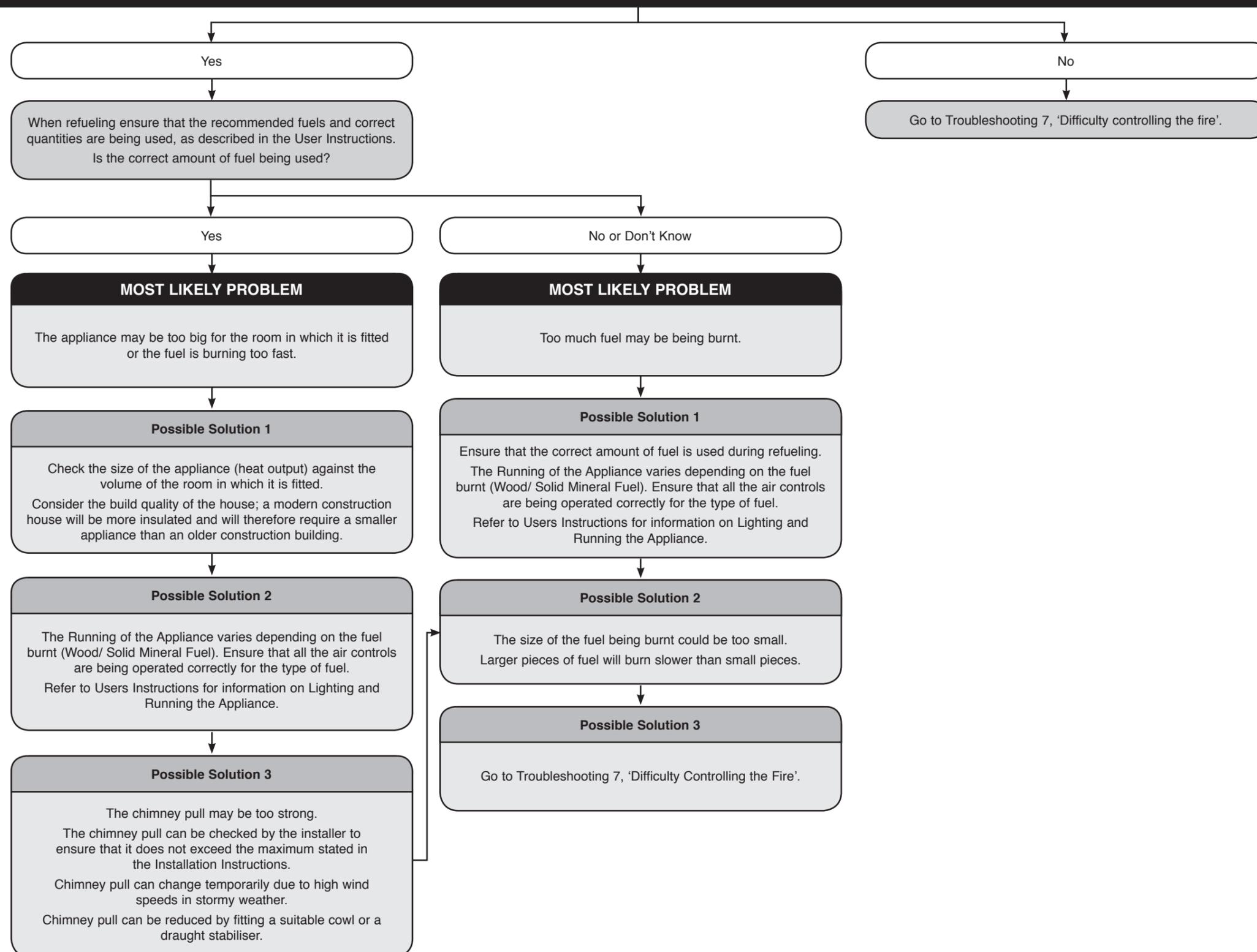
**IS THE REQUIREMENT FOR OVERNIGHT BURNING OR A LONGER BURN TIME?**



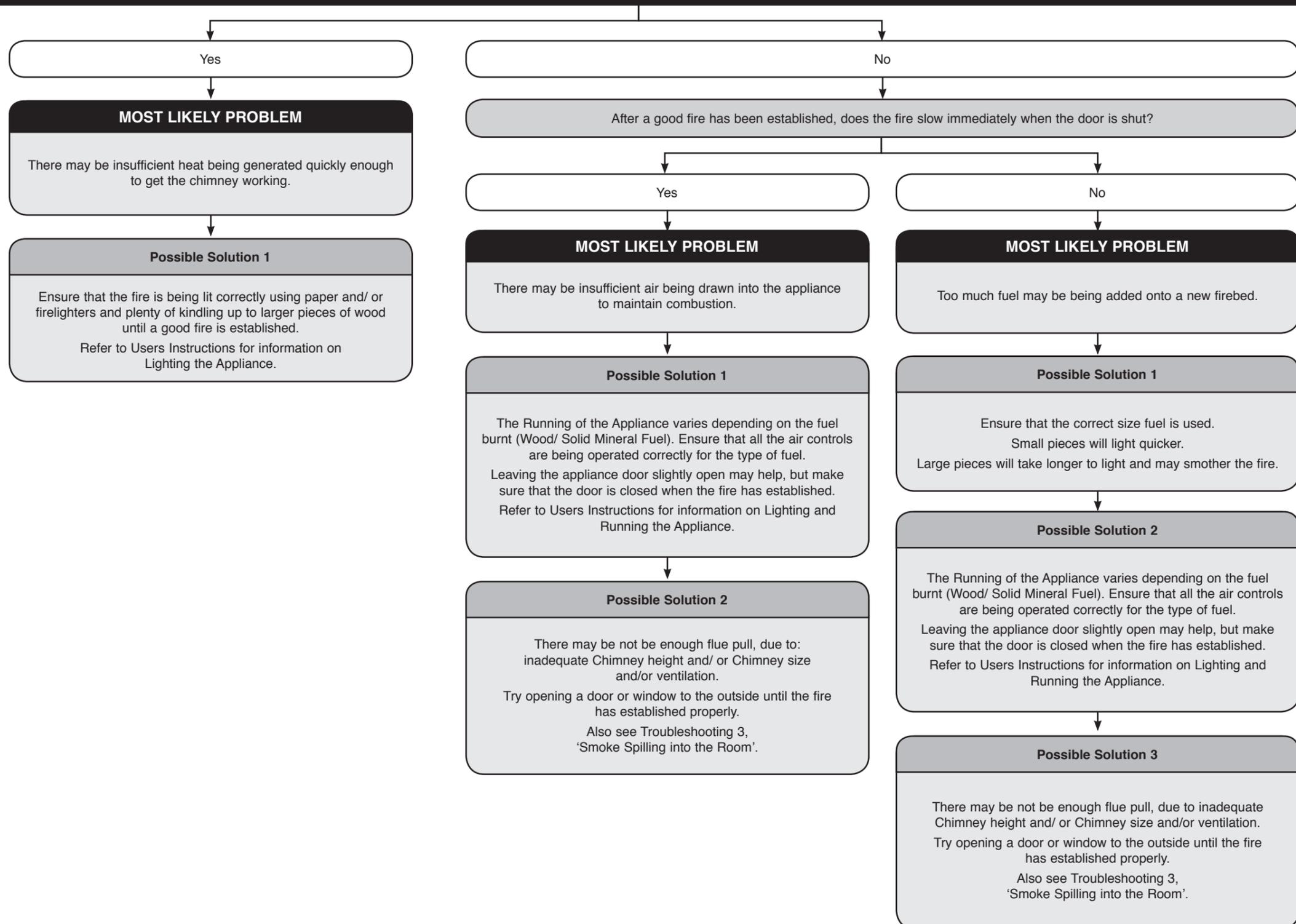




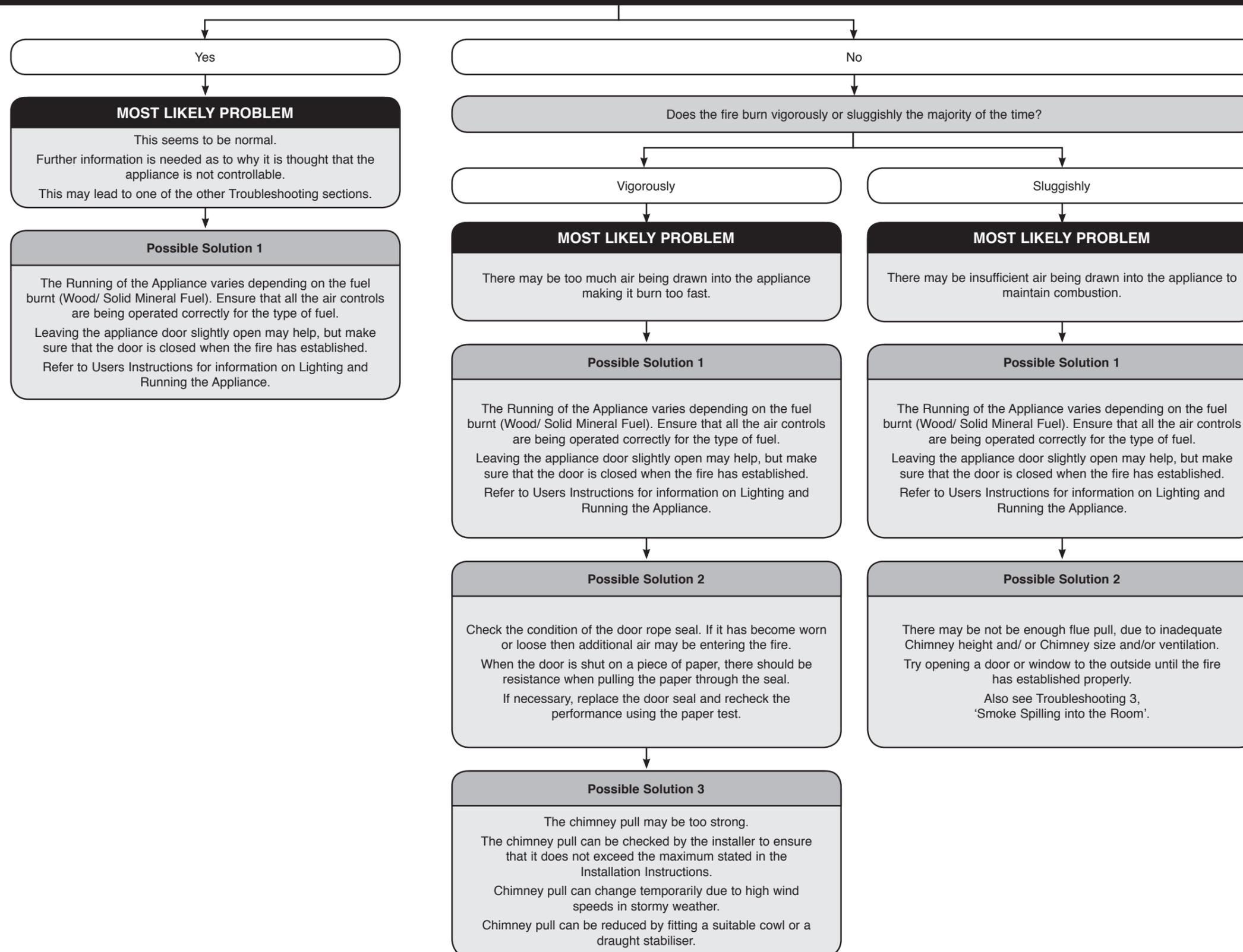
Ensure that all the air controls are being operated correctly as described in the User Instructions. Does the appliance respond to the operation of the air controls?  
IS THERE A NOTICEABLE DIFFERENCE BETWEEN WHEN THE AIR CONTROLS ARE FULLY OPEN OR FULLY CLOSED?

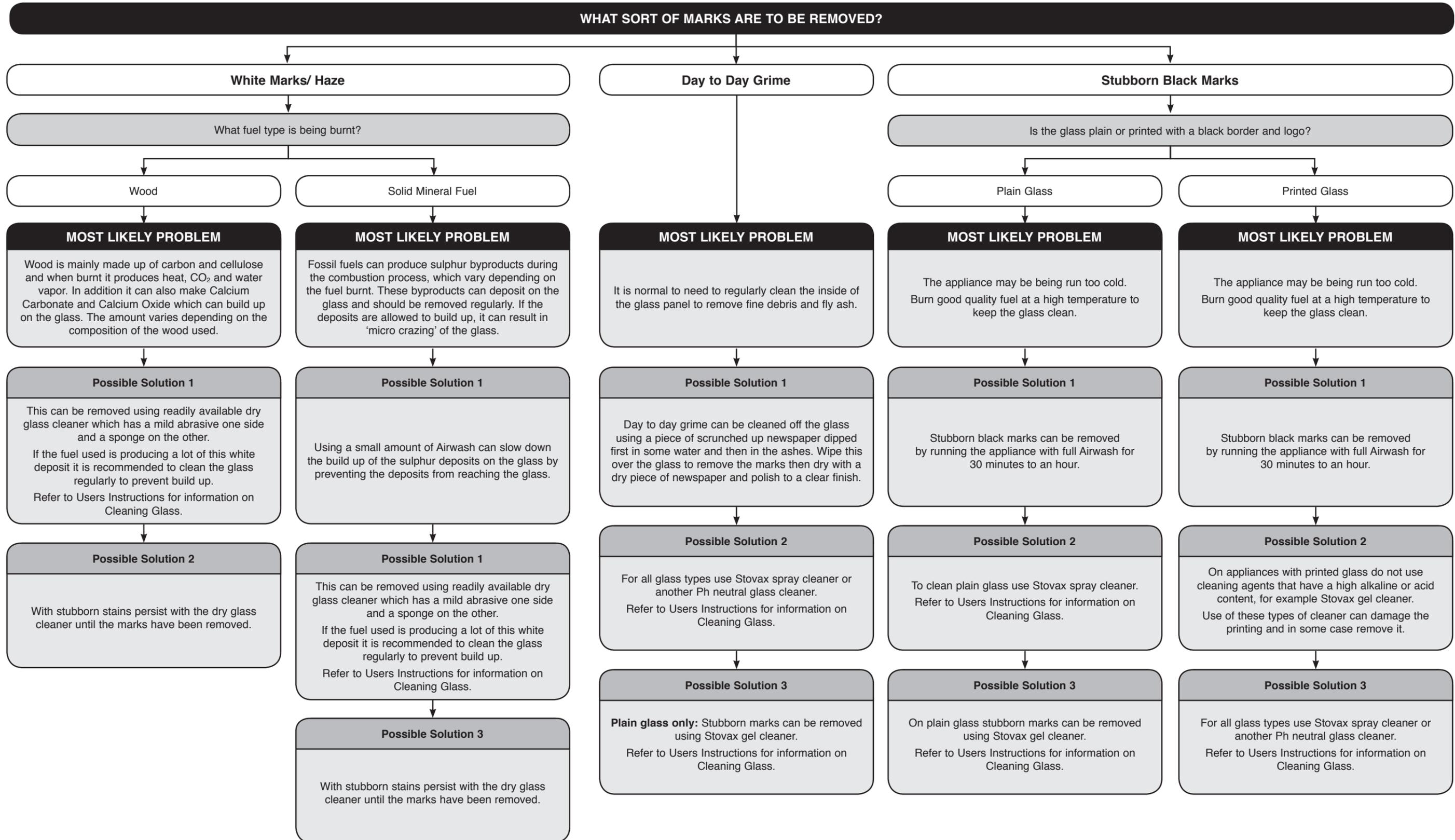


Ensure that the fire is being lit correctly as described in the User Instructions.  
**IS THIS THE PROBLEM?**

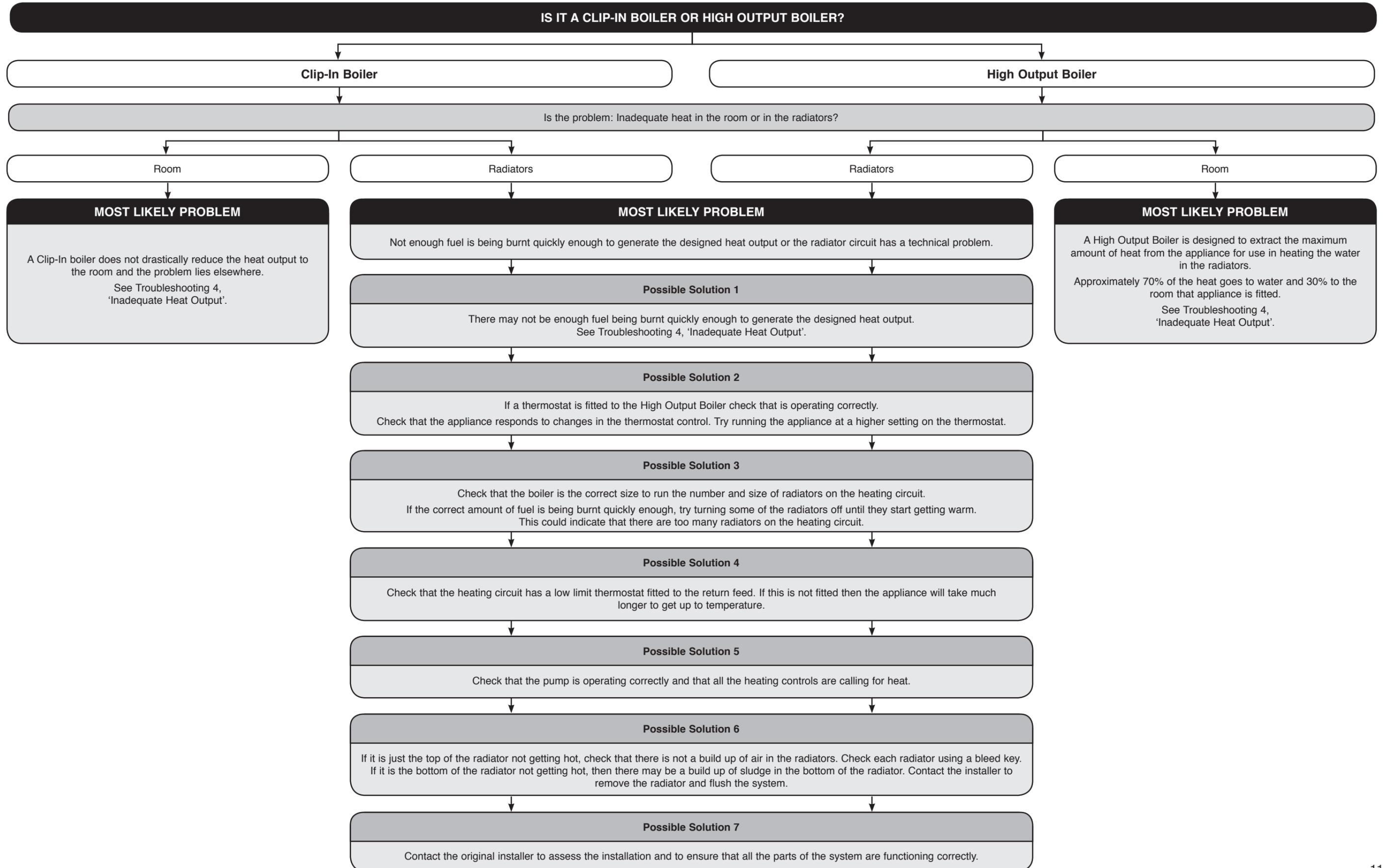


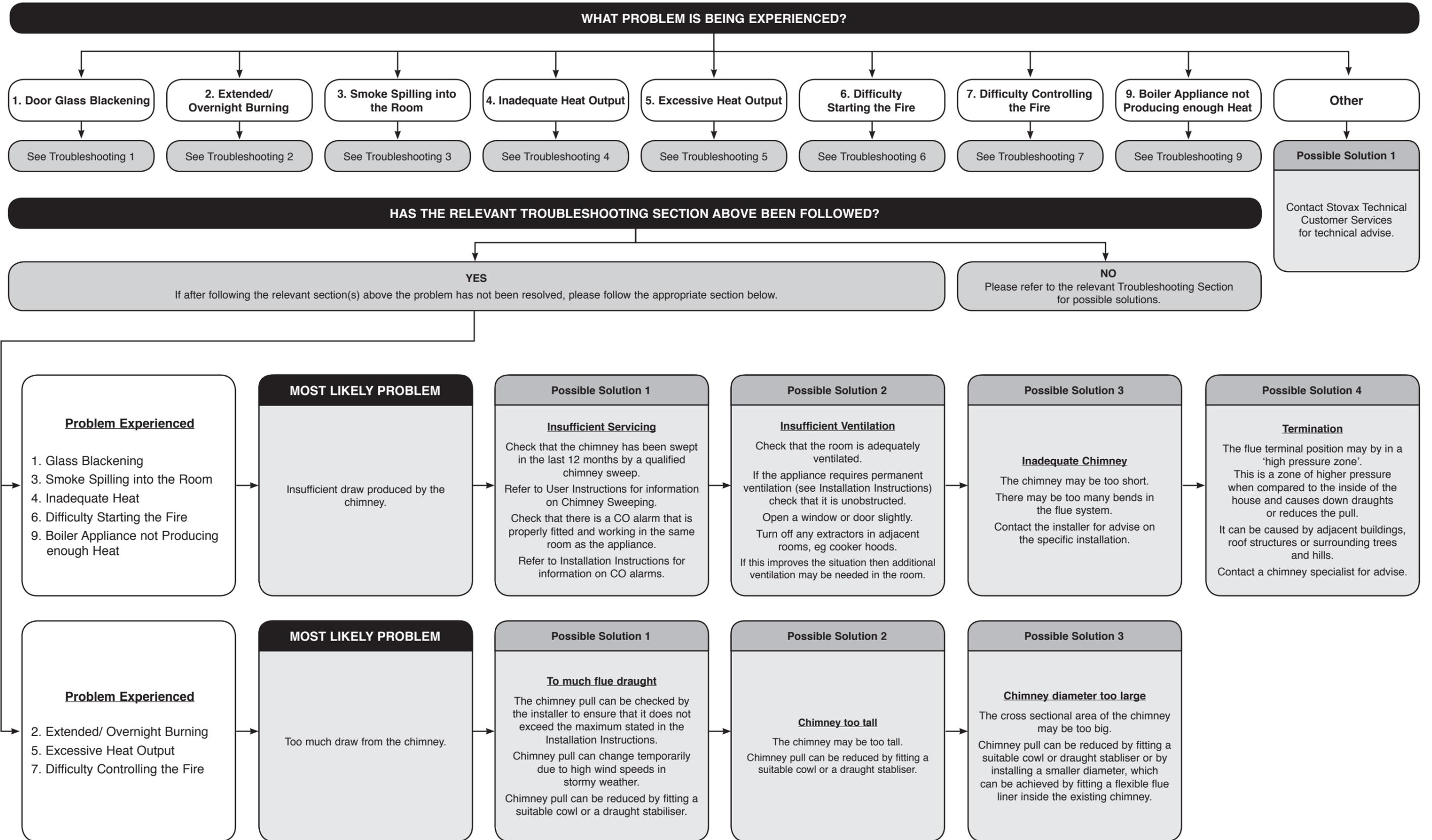
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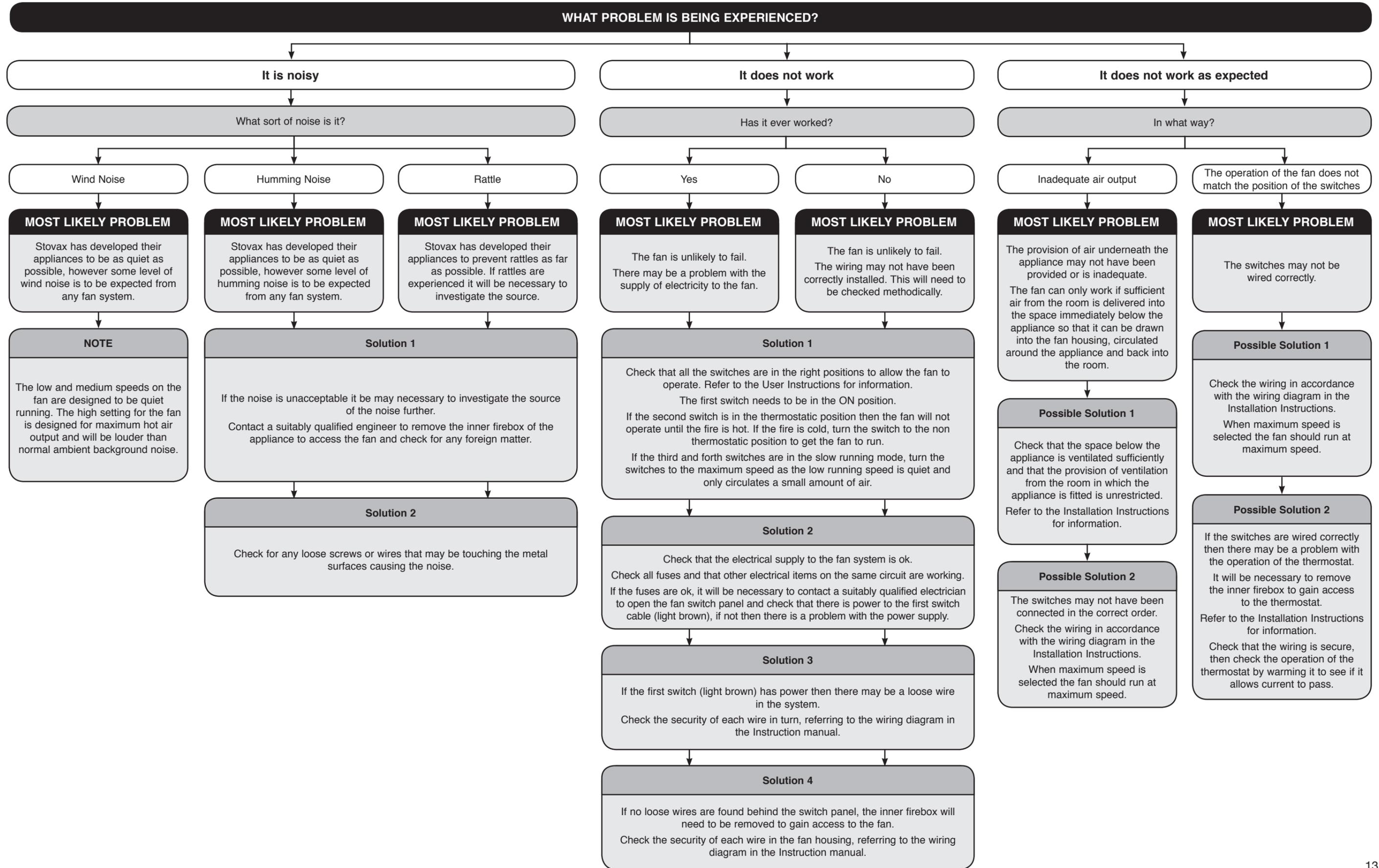




# Troubleshooting 9: Boiler Appliance not Producing enough Heat







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