



**Copreci Control System
Troubleshooting Guide
GAS FIRES & STOVES**

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This Troubleshooting guide is supplementary to, and must be used in conjunction with, the Instructions for Use, Installation & Servicing supplied with the appliance.

The booklet provides a range of solutions to some of the problems that are experienced with Gas appliances. However, as each appliance and installation is different, it is not possible to provide solutions to every problem and a suitably competent person may be required to inspect the issue in person.

If the problem persists, please contact:

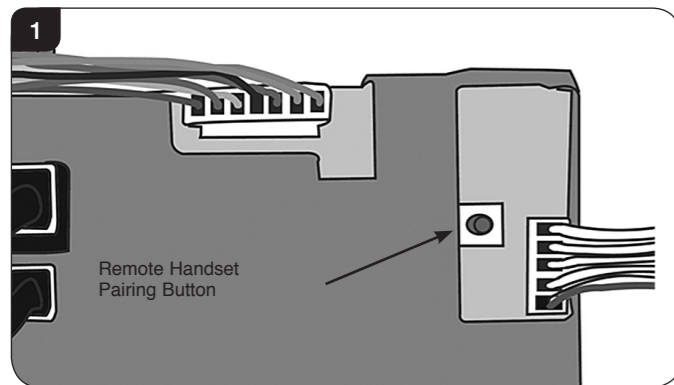
Gazco Technical Customer Services
Email: technicalservices@gazco.com

2a. Pairing the Appliance

If there is no communication between the remote control and the appliance after replacing the control box or handset, it will be necessary to pair the two together.

Before starting the pairing process ensure the handset is programmed to Channel A*, see Section 2b.

- 2a.1 Remove the 2 screws securing the control box.
- 2a.2 Ensure the batteries are fitted and working in the handset.
- 2a.3 Check all leads and cables are connected correctly.
- 2a.4 Ensure the handset is unlocked. To unlock the handset select Unlock followed by OK. The symbol will change to (🔓).
- 2a.5 Press the ON/OFF button (🔌) on the handset to keep it depressed until the screen changes to the configuration menu. This may take up to 30 seconds and the screen may go blank before changing to the configuration screen.
- 2a.6 When the configuration menu screen appears change the pairing option to ON using the change button.
- 2a.7 Within 20 seconds press the yellow button on the control unit repeatedly until a single beep is heard confirming the pairing operation has been successful, see Diagram 1. This may be easier using a pencil, ball point pen or similar.



- 2a.8 The remote handset will display a signal level in the top right hand corner. This may take up to 4 minutes.
- 2a.9 Press the back button on the handset to return to the configuration menu and then again to return to the main menu.

* The pre-set pairing channel will be factory set to the 'C' channel during the summer 2013.

2b. Changing Channel

When attempting a new pairing procedure the handset should be set to Channel 'A*'. If the appliance is already set to Channel 'A' but no communication signal strength is shown on the handset, it will be necessary to change the communication channel using the following procedure.

- 2b.1 Ensure the handset is unlocked. To unlock the handset select Unlock followed by OK - the symbol will change to (🔓).
- 2b.2 Press the ON/OFF button (🔌) on the handset and keep it depressed until the screen changes to the configuration menu. This may take up to 30 seconds and the screen may go blank before changing to the configuration screen.
- 2b.3 Press the button below the down arrow (↓) to scroll through the menu until 'Channel' is displayed.
- 2b.4 The channel is normally pre-set to A*. Press the button below 'Select' and then use the down arrow (↓) to set the handset to channel B or C*.
- 2b.5 Disconnect the batteries from the control box and reconnect after 10 seconds.
- 2b.6 The remote handset will display a signal level in the top right hand corner. This may take up to 4 minutes.
- 2b.7 Press the back button on the handset to return to the configuration menu then again to return to the main menu.

* The pre-set pairing channel will be factory set to the 'C' channel during the summer 2013.



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